

DISCLAIMER

- 1. The customer or his/her representative must be present during the move and final “walk-through.” Our time runs continuously until payment is completed. Having your payment ready will save you time and money.
- 2. Commander Moving Inc. only accepts cash, and checks. If paying by credit card payment must be sent through our PayPal account at commander@commandermoving.com.
- 3. We only move empty refrigerators/freezers.
- 4. We only move empty aquariums.
- 5. If the move requires work other than the job description, Commander Moving Inc. reserves the right to fulfill other obligations before completing additional work.
- 6. Commander Moving Inc. reserves the right to reschedule the move at an agreed upon time, without liability if there is inclement weather, including, but not limited to , rain , snow, ice etc.
- 7. Our personnel will move your pianos, appliances, and items over 300 lbs, if the work can be done safely. Unfortunately, damage may result to floor surfaces. If you wish to take this risk Commander Moving Inc. will not be responsible.
- 8. Commander Moving Inc. will not take a truck off pavement or on steep grades. Commander Moving Inc. will not drive a truck over freshly graveled driveways. Any time spent positioning the truck(s) or time lost due to truck(s) getting stuck will be at customer’s expense. At the end of the job, the clock does not stop until our truck(s) are back on the municipal street.
- 9. Commander Moving Inc. will not do anything that we feel is unsafe. The safety of any activity or move is at the discretion of the Foreman/Driver.
- 10. Commander Moving Inc. will not work in un-floored attics. Ceiling damage and personal injury may result. Commander Moving Inc. assumes no responsibility for ceilings.
- 11. Commander Moving Inc. shall not be responsible for damage to accounts, bills, checks, evidence of debts, letters of credit, passports, tickets, documents, manuscripts, notes, mechanical, drawings, securities, currency, money, bullion, precious stones, jewelry, or other similar valuables, paintings, statuary, or other works of art, or property carried gratuitously or as an accommodation. The process of removing drawers must be done in the presence of the customer or their agent.
- 12. Commander Moving Inc. shall not be responsible for damage resulting when moving household items that have deteriorated such as but not limited to lamp shades, mattresses, electrical wiring etc.
- 13. Commander Moving Inc. shall not be responsible for uncrated glass Or marble in any form or damage resulting from glass breakage. This applies to porcelain and ceramic items, also.

- 14. At any point during your move your foreman and/or mover may consider it necessary to protect your mattress/foundation with a mattress bag. This is to insure the cleanliness and moisture barrier of your mattress/foundation. All inclement weather days including extreme humidity will necessitate the bagging of your mattress. Commander Moving Inc. has found deterioration occurs over time due to age, temperature fluctuation, dry rotting, and weather damage. Mattresses can lump and disfigure upon disturbing.
- 15. Commander Moving Inc. shall not be responsible for plants or pets.
- 16. Commander Moving Inc. may use dollies to facilitate removal or placement of appliances and other large items. Damage that may result to floors, such as but not limited to, indentations, scuff marks, etc. are not the responsibility of Commander Moving Inc.
- 17. Commander Moving Inc. shall not be responsible for damage to items requiring special instructions if customer fails to provide such instructions including, but not limited to, disassemble or assembly of said items and any special preparation required.
- 18. Commander Moving Inc. assumes no liability or responsibility for any items and cargo placed in the customer's own vehicle or rental equipment and which Commander Moving Inc. does not transport.
- 19. Any damage caused by incomplete floor areas, such as, but not limited to, subsequent damage to ceilings, will not be the responsibility of Commander Moving Inc.
- 20. Commander Moving Inc. will not connect washer/dryer or ice makers. You or your representative must check or accept any plumbing connections. Any assistance we give is as a courtesy only. Water and drain connections are the responsibility of the user.
- 21. Commander Moving Inc. shall not be responsible for the working condition of major appliances.
- 22. Commander Moving Inc. cannot be responsible for dents or scratches on major appliances. They are covered by a thin metal that has an extreme affinity to dent and scratch.
- 23. Commander Moving Inc. will not repair pressed board or simulated wood furniture. Much of the budget priced furniture today is made from a press wood or wood byproduct material with a photograph of wood grain attached. Some of the wood grain look is simply paper and some is very thin plastic material like on lower end kitchen cabinets. This type of material is not structurally strong, especially if it has screws, since the screw threads have no real grain to embed into, just crumbly pressed wood chips held together by a binding agent. It is not repairable and we have seen it crumble from the smallest vibrations riding in a truck across town. We will do our best to move it successfully for you, but are not responsible for damage.